

Notification of Nationwide Service Suspension

We will suspend the following services for system renewal

May 2023

2
(Tue)
From
23:55

3
(Wed/Holiday)

4
(Thu/Holiday)

5
(Fri/Holiday)

6
(Sat)
To
7:00

Services unavailable

ATMs close at their regular time on May 2.

ATMs open from their regular time on May 6.

Unavailable services (tentative)	May 2 (Tue)	May 3 (Wed/ Holiday)	May 4 (Thu/ Holiday)	May 5 (Fri/ Holiday)	May 6 (Sat)
ATM *1					
(Main services) Deposits and refunds of ordinary deposits, bankbook entry, bankbook carryover. Deposits of TEIGAKU / time deposits, regular payments, wire transfers. Transfers (remittances to other financial institutions' accounts) *2 Account overdraft service, Pay-easy	~23:55 Or up to the operating time of each ATM *5	Unavailable (suspended)			7:00~ Or from the operating time of each ATM *5
ATM/CD Alliance Service *3					
Yucho Direct, Direct Service, Telephone Service					
Debit card (Japan Post Bank Debit *4, and J-Debit)					
Smartphone apps, Yucho Pay, Yucho Bankbook App, Yucho Authentication App					
Account registration and adding money for smartphone payment services, account registration and deposits for government controlled online betting (immediate transfer services and interactive immediate transfer services)	~23:55	Unavailable (suspended)			7:00~
Other online services and procedures such as application for Japan Post Bank Debit, initial setting of various application services, and bank account transfers					
Connection of Japan Post Bank account information to Electronic Settlement Systems (eg. Personal Financial Management (PFM) service)					
Yucho Biz Direct	~23:30	Unavailable (normal downtime)			8:00~
Savings counters	Until the business hours of each savings window				Unavailable Open from Mon, May 8.

*1 Some ATMs may additionally be closed during business hours if the facility in which they are located is closed. *2 Some transfers may be processed on the next business day. Remittances from other financial institutions to Japan Post Bank accounts cannot be made immediately from 23:55 on Tue, May 2 to 7:00 on Sat, May 6, and the name of the remittance account will not be displayed. Transfers can be made from some financial institutions by manually entering the name of the remittance account, but deposits to the Japan Post Bank accounts will be made after Sat, May 6. *3 The available time varies depending on the partner financial institution.

*4 You can use the website for Japan Post Bank Debit members. *5 The available time zone varies depending on the service you are using. For more information, please visit the Japan Post Bank website.

Even during the suspension period, you can use the credit card function of JP Bank card and the bank account opening app.

Please prepare in advance (deposits and withdrawals, remittances, charges) and use other payment methods during the suspension period.

※ To prepare for adding money for smartphone payment and online government controlled betting, please check the websites and apps of each service.

■ For information about Japan Post Bank products and services, please visit the Japan Post Bank website.

<https://www.jp-bank.japanpost.jp/>

※ Post offices are proxy facilities handling the products and services of the Japan Post Bank.

※ Japan Post Bank website is available in Japanese and English.



Contact